



Wyoming  
Department  
of Health

# MEDICAID & KID CARE CHIP

## RETURN TO NORMAL

Medicaid and Kid Care CHIP clients will need to renew eligibility sometime between March 2023 & March 2024.

You will receive a renewal form in the mail when it is time to renew your coverage.

### FREQUENTLY ASKED QUESTIONS (FAQ):

#### What can I do to prepare?

- **Make sure your contact information is up to date!** Report any changes in your address, phone number, email, or other contact information that has changed since March 2020 or before if you have not already reported the change.
  - Call 1-855-294-2127
  - Client Web Portal at [wesystem.wyo.gov](http://wesystem.wyo.gov)
  - Email [wesapplications@wyo.gov](mailto:wesapplications@wyo.gov) (Include your Full name & DOB OR case number)
- **Check your mail!** When you receive your Medicaid or CHIP renewal form, fill it out and return it right away. If you do not complete the renewal process, you will no longer be eligible for medical assistance.

#### What if I am determined ineligible?

- Individuals denied for Medicaid or CHIP may still be able to get health insurance, and help paying for it, through the Health Insurance Marketplace. Plans are affordable and provide comprehensive coverage.
- For more information on the Health Insurance Marketplace, please call (800) 318-2596 (TTY: 1-855-889-4325) or visit [www.healthcare.gov](http://www.healthcare.gov).

#### How can I renew my coverage?

- Find out more at: [health.wyo.gov/healthcarefin/medicaid](http://health.wyo.gov/healthcarefin/medicaid)
- Renew online at: [wesystem.wyo.gov](http://wesystem.wyo.gov)